



Zipit Wireless Messenger 2

User Guide



♦ Lose the PC. IM 4 Free.™

Thank you for choosing the Zipit® Wireless Messenger 2.

We hope that you are completely satisfied with your unit and welcome your feedback. Please visit us at Zipitwireless.com if you have any comments or suggestions.

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Zipit Wireless, Inc. reserves the right to change the Zipit Wireless Messenger 2 software, features, and support for IM services at will. This document may also change from time to time. Please visit Zipitwireless.com for the latest version.

Safety Warnings

The Zipit Wireless Messenger 2 includes a Lithium Ion battery. Please dispose of it properly when replacing it.

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CHECK IT OUT

Congratulations on your new Zipit® Wireless Messenger 2!

The Zipit® Wireless Messenger 2 is a portable instant messaging device with a built-in full-function audio player and a high resolution photo player. With this personal media device, you can easily



- Instant message (IM) your friends — up to 99 simultaneous chats — using MyFriendz™ buddy lists for AIM, MSN, and Yahoo
- Manage your IM accounts and MyFriendz profiles
- Use IMAAlert™ to track multiple chats
- Customize your IM display and sounds
- Listen to your MyTunez™ (MP3 and WMA files) from
 - A Mini-SD memory card
 - Streaming Internet Radio
- View your MyPhotoz™

And, through the *Zipitwireless.com* web site, you can

- Play games
- Write the dictionary on IM lingo
- Trick out your Zipit device and express yourself with cool color Themez™, backgrounds, and other fun stuff

Getting Started

You can use some features of your Zipit Wireless Messenger 2 without being connected to the Internet. To get started, though, or to use instant messaging, you must have

- wireless Internet (Wi-Fi® network) access
- an existing instant messaging (IM) account

Wi-Fi Access

If you are using your Zipit device at home, you will need a wireless access point or router that is connected to a broadband Internet service (like a cable or DSL connection).

If you are in a public area or business, you will need wireless access through a public Wi-Fi “hotspot.” A public Wi-Fi hotspot is an open hotspot that does not require a browser or a fee for access.

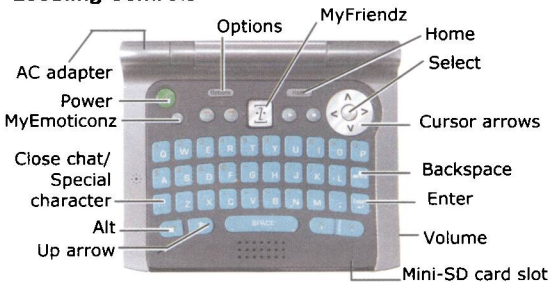
Check this out! Lots of businesses, hotels, and restaurants have public hotspots that are free to their customers.

The Zipit Wireless Messenger 2 contains an 802.11g radio and will work with both 802.11b and 802.11g networks.

IM Account

If you don't have an IM account, you can set one up for free on any Internet-connected PC. Go to *Zipitwireless.com* for more information. When you set up a new account, you will choose or be provided with a screen name and a password.

Locating Controls



Power. Press and hold for 1 second to turn your device on or off.

MyFriendz. Open or close the MyFriendz List of buddies who are logged in to the IM service(s) you are using.

Home. Press for Home Menu to access main functions.

Options. Context-sensitive menu of actions that match active function.

MyEmoticonz (☺). Press to add an emoticon (smiley) to your IM.

*** Cursor Arrows (Up, Down, Left, Right).** Navigate.

*** Select.** Select (highlight) or execute function.

*** Alt:** Press once to access Alternate function; twice to set Alt Lock.

Up Arrow (↑): Press once to capitalize next letter; twice to set Shift Lock.

Backspace (← BS): Delete typed characters.

Enter: Execute selected function.

Previous and Next. Context-sensitive; back up or go forward in the active function:

in menu, one level

in photo player, one slideshow

in chat, one open conversation

in setup, one screen

– in audio player, one song

in MyFriendz or audio list, one page

***:** Different function for audio; see "MyTunez Player Controls" on page 21.

Charging the Battery

Plug the AC adapter into the DC input jack on the back side of your Zipit device and into an AC power outlet. You can start using your device immediately. Charge the battery for at least 3 hours before removing the power adapter.

An LED on your Zipit device shows the status of your battery. If the battery is charging (on AC power), the battery LED will be solid amber. The LED will turn solid green when the battery is completely charged.

If the battery charge gets low, the LED will blink in amber, the battery icon in the chat window header will flash.

Turning the Zipit Device On and Off

To turn your Zipit device On or Off, press and hold the Power button for at least one second.

Caution: Your Zipit Wireless Messenger 2 automatically checks for software updates when you go online. If an update is available and ready to install, do not power off until the installation is complete.

Using Standby and Sleep Modes

Your Zipit device enters Sleep mode when you close the lid or after 5 minutes with no activity. In Sleep mode, the device turns off its display but remains connected to network applications (IM) unless you move out of range of the network. Your IM buddies will see your Away message, and you can continue to play music. When you open the lid, your device will wake up and return to your most recent application. Because Sleep mode saves your battery power, it is a good idea to close the lid if you are taking a long break from using your Zipit device.

Your Zipit device enters Suspend mode after 4 hours in Sleep mode. When it enters Suspend mode, your device closes all applications but does not shut down all the way. Your Zipit device will stay in Suspend mode for up to 4 days with a fully charged battery. If the battery power gets too low, your device will turn itself Off.

You can return to On mode from Sleep or Suspend very quickly, by opening the lid, pressing any key, or pressing the Power button. You can customize the time limits for entering Sleep and Suspend modes through the global settings.

GET CONNECTED

The first time you turn on your Zipit Wireless Messenger 2, the Setup Wizard will help you

- Search for and connect to your wireless network
- Enter the screen names and passwords for your IM accounts (up to one each for AIM, MSN, and Yahoo)

You can update your setup information later if you need to.

Connecting to Your Wireless Network

Wireless networks can be set up in several ways, with different types of security and connection requirements. Networks can be *encrypted* or *open*. Encrypted networks require you to provide a special access code called a "WEP key" or "WPA key" to get connected. This means that only authorized people who know the key can use them. Open networks are available to any user within range.

Some networks are *hidden*, which means you have to know their names to be able to find and use them.

Some networks use *dynamic DHCP addressing*, which means that the network automatically tells a device how to get to the Internet when it joins the network. Other networks use *static IP addressing* and require you to know the address for connecting to the Internet.

For more information about network connections, see the Support page at Zipitwireless.com.

Your Zipit device is designed to make the wireless connection process as automated and simple as possible.

Whether your network is open or encrypted, hidden, or uses dynamic DHCP or static IP addressing, the Zipit Setup Wizard will guide you through the connection process.

When you turn on your Zipit device, it will search for all available wireless networks and try to connect to the strongest *open* network first, then other open networks; followed by the strongest *encrypted* network and then other encrypted networks. If your network is open (most home and public hotspot networks are), you probably will not need to provide any information. If it is *hidden* or *encrypted*, or uses *static IP addressing*, the Setup Wizard will prompt you to enter the information it needs.

If you know that your network is hidden and know how to set up networks, you can interrupt the automatic connection and configure the network yourself.

When you connect to a network, the Setup Wizard will show a Connected screen and the network status LED will turn solid green.



Connecting Automatically

Follow these steps to get up and running:

1. Turn on your Zipit device. The Welcome screen appears.
2. Press NEXT. The Zipit logo spins, showing you that your device is searching for a network. This can take several seconds.
3. The Scanning for Wireless Networks screen displays the number of networks found.
4. The next screens that you see depend upon what type and number of networks your Zipit device found.

If one *open* network was found, the Automatically Connecting screen will appear, your device will connect automatically, and the message "Connected to (your network's name)" will appear.

- If one *encrypted* network was found, your device will ask you to enter a special access code called a WEP key or WPA key. Type in the code and press NEXT. If you make a mistake while typing, use the backspace key or the ← cursor key to back up and correct it. Your device will use the information to connect, or will prompt you to confirm the information.

Your Zipit device will not find a *hidden* network until you tell it where to look; then it can connect. If no networks were found, your device will assume that a hidden network is available and will prompt you to enter the network's name (SSID). Enter your network's name in the SSID field and press NEXT. (If you don't know your SSID, your access point or router's documentation or a label on your access point/router can tell you how to find it. If you still need help, check out the Support area at Zipitwireless.com.)

If you entered the name incorrectly or if the network is *encrypted*, the Setup Wizard will show an “Unable to Connect” screen. Double-check the way you entered the SSID and change it if you need to. (Use the backspace or ← cursor key to back up and correct it.) If you typed it correctly, your network is both *hidden* and *encrypted*. Enter your network key code at the prompt and press NEXT.

If your Zipit device found several networks, which is common in public areas, the Setup Wizard will automatically try to connect to the open network with the strongest network signal, then weaker open networks, and then encrypted networks.

If you want to choose which network to use, or want to specify a hidden network, you’ll need to interrupt the Setup Wizard by pressing NEXT. The Setup Wizard shows the networks it found. Use the ↑ and ↓ cursor keys to select a network and then press NEXT to connect to the network. If you choose to add a network, the Setup Wizard will ask you to enter its SSID (network name).

Where to next?

- If you’re connected to a network, see “Defining Your Messaging Accounts” on page 11.
- If you got an error message, skip to “Understanding Setup Error Messages” on page 31.

Connecting Manually

If you do not want to let the Setup Wizard set up your network connection automatically, you can interrupt the connection process and set up the connection manually. *You should know how to set up networks before trying this process.*

To set up your network connection manually, follow these steps:

1. When the Setup Wizard tells how many networks it found, press NEXT to interrupt it.
2. The Setup Wizard displays a manual configuration screen and prompts you to enter the configuration information. Type in the requested information and press NEXT.
3. The Setup Wizard connects using the information you provided.

Where to next?

- If you're connected to a network, see "Defining Your Messaging Accounts" below.
- If you got an error message, skip to "Understanding Setup Error Messages" on page 31.

Defining Your Messaging Accounts

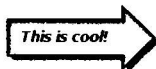
Once your Zipit device has connected to the Internet, you'll enter your instant messaging account information. You can save a username and password for three different accounts — one on AOL, one on MSN, and one on Yahoo. With the Zipit Wireless Messenger 2, you can log into all of your accounts at once, seeing buddies from all three services.



1. When the Setup Wizard prompts you to define your IM accounts, press NEXT.
2. Your Zipit device will ask if you have an AOL account. Choose "Yes" or "No" and press NEXT. (Change answers by pressing the "Y" or "N" button, the space bar, or the → or ← cursor button.)
3. If you selected "Yes," enter your account information when prompted. If you make a mistake while typing, use the backspace key to delete characters. Press NEXT.
4. Repeat Steps 2 and 3 to define your MSN and Yahoo accounts.

Note: If you have an MSN account, you must enter your complete email address, not simply your screen name.

Congratulations — your setup is complete! Press the MyFriendz button to start chatting. Or press HOME to check out all of your other options.



Listen up! Did you know you can play your tunes while you chat? Just start MyTunez.

The standard background for the Zipit Wireless Messenger 2 has orange bubbles, like the screenshots in this user guide. You can customize the theme or background and change the display fonts through the *Zipitwireless.com* website. Some of the Themez have their own menu icons for the standard functions.

Also, as we add new features, Zipit sometimes releases software with updated screen layouts and icons. Your Zipit device will look like the current standard configuration when you get it. Want to try a new look? Check the customization options at *Zipitwireless.com*, or see the section "Using Messaging Menu Options" on page 18.

Using the Home Menu

The HOME key lets you access the Zipit device functions.

1. To get to the Home Menu at any time, press HOME.
2. Use the ↑ and ↓ cursor keys to scroll through the list and highlight a list entry.
3. Press the Select button, ENTER, or the → cursor key to select the highlighted entry.
4. Press the ← cursor key to back up one level in the open menu.



Navigation Example

From the Home Menu with Messaging highlighted, press → to see the Messaging Menu. Press → again to open the MyFriendz function. Press ← to return to the Messaging Menu, or HOME to return to the Home Menu.

Quick Tips

- If **411** is the first entry in the Home Menu, Zipit has a new message for you. After you read it, the 411 listing will drop to the bottom of the menu.
- The MyPhotoz option appears if a Mini-SD card is in place.
- If you are using MyTunez or MyPhotoz, **Now Playing** or **Now Showing** appear in the Home Menu. Select these entries to return to the audio or video players from another function.

SPEAK OUT

Speak out with the Messaging functions! They let you chat, control your IM account, and set IM options. Most of these functions are accessed through the Messaging Menu.



Using the MyFriendz List

The MyFriendz list shows all of your friends who are logged into the IM service(s) you are using, and shows you their status. Navigate to the MyFriendz listing in the Messaging Menu and press → or ENTER, or just click the MyFriendz button. Then use the cursor keys to scroll through the list, and press ENTER to start chatting.

The top of your MyFriendz list shows the people you're chatting with now, listed alphabetically in **bold type**. Below that, the list shows friends who are online but not chatting with you. They are listed in a regular font if idle, or in *italics* if they are away from their computers.

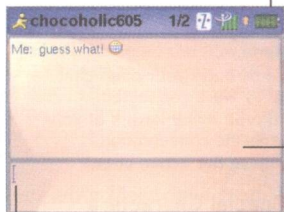
Quick Tips

- Select the name of someone already chatting with you to make that chat window jump to the top.
- Type a letter, or several letters, to jump to the first name in the list that matches what you typed.
- Press PREV or NEXT to navigate the list a page at a time.
- Select a name and press the → cursor key to see a friend's status message.

Using the Chat Window

Each chat session uses a full window. If you are chatting with several people, the windows are stacked in the order in which they were started. You can page through them by using the PREV and NEXT buttons or the → and ← cursor arrows.

The chat window has three parts:



Header bar: From left to right, shows service logo and ID of your current buddy, window counter, new message status, network status, special key status, and battery status. (See below for details.)

History window: Shows most recent 12-15 lines of chat. Lines you typed are labeled "Me." Use ↑ and ↓ to reread.

Text entry window: Type your message here and press ENTER to send. Use Backspace to erase or ← to back up and insert additional text. Any letter you type while in the chat window will appear here.

Header bar:


Current buddy: Screen name and service provider.

Counter: Updates when you open or close chats. This is the first of 2 open chats.

New message status: Pulses if you have any unread 411 or message. Press MyFriendz to see buddy list, and look for animated logos to find new messages.

Network status: Shows whether you are online and signal strength.

Special key status: Shows whether Alt function is on (A) or locked (A), or whether Shift function is on (↑) or locked (↑). See Quick Tips below for details.

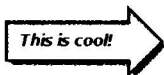
Battery status: If running on battery, shows 1 to 4 bars of remaining power. Blinks slowly if battery is getting low – connect to AC power soon. Blinks quickly when critically low and enters Standby as soon as possible. If charging, shows 

Quick Tips

- Press ALT once to enable the secondary function on any one of the blue keys on the keyboard, including the numeric keys, special accent keys, and the Close Window (☒) key. Press ALT twice to use more than one secondary function. Press ALT again to return to normal mode.
- Press the Up Arrow (↑) once to enable the Shift function and type one uppercase character. Press ↑ twice to lock this function and type everything in uppercase. Press ↑ again to return to normal mode.
- Press PREV or NEXT to move through your open chat windows, in the order that they were connected.
- Press the MyFriendz key and type a few letters of your friend's name to jump to a specific conversation.
- Press ALT + ☒ together to close the active chat.

Sending Emoticonz and Special Characters

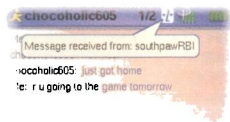
To add Emoticonz (smileys) to your messages, press the MyEmoticonz key (☺). A pop-up window of available characters will appear. (Your choices will depend upon the IM service you are using.) Scroll through the window, select a character, and press ENTER to add it to your message. The pop-up will disappear after one use.



Go to the Zipitwireless.com website to download new Fontz that match your personality!

To add a special character, press the ". . ." key located above the ALT key. Select the character from the pop-up window.

Receiving an IMAAlert and Using IMResponse



When you receive a new message, unless you are in the Setup Menu or MyFriendz list, an IMAAlert will pop up for 3 seconds on top of any open window. A swooshing sound will also play.

If you want to read the new message, press the Up Arrow (↑) + NEXT while the IMAAlert is showing to jump to that chat window. (If you receive several IMAAlerts, you can only jump to the first one.) You can also press the MyFriendz key to see who has sent you messages—their IM service logos will be flashing.

Receiving Messages from Zipit

Zipit uses 411 messages and dynamic alerts to tell you important info about your Zipit device, or about new features and offers. You read the 411s when you choose to, by selecting 411 from the Home Menu. If you have an unread message, **411** appears at the top of the menu.

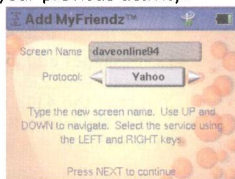
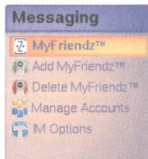
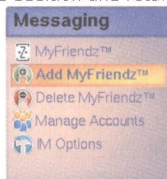
When Zipit needs to get your attention quickly, we'll send you a dynamic alert. After reading it, simply press ENTER to return to your previous activity.

Using Messaging Menu Options

The options available through the Messaging Menu let you change your IM settings:

- **MyFriendz:** See your MyFriendz list, check status, and start chat sessions. Same function as the MyFriendz button.
- **Add MyFriendz:** Add a friend's screen name and IM service to your MyFriendz list so you can chat with them from your Zipit device or PC. To use this feature, you must be logged into the service of your friend's account.

To add a friend, choose Add MyFriendz from the Messaging Menu. Follow the screen prompts to enter the info as requested. Press PREV to cancel, or NEXT to save the addition and return to your previous activity.



- **Delete MyFriendz:** Delete someone from your MyFriendz list. Select the name and press CTRL + D. Press NEXT to return to your previous activity. Careful — you can't undo this! If you delete a name, you'll have to add it back before you can chat with this person again.

- **Manage Accounts:** Use this if you have several screen names on one IM service, to change the IM accounts you configured through the Setup Wizard. Or, use it to add accounts that you didn't initially define.

Select Manage Accounts from the Messaging Menu. Follow the screen prompts to tab through the three IM services and enter the requested info. You can enable or disable the current accounts, or change the username and password for any service.



Your device will close all open chat windows, log out of all accounts, login to the newly enabled accounts, and return to the MyFriendz list. Changing account settings for a service makes the new account the primary account until you change it again.

- **IM Options:** Enable/disable your IMAway message, change your display fonts, or change your audio settings.



To change your IMAway settings, select IM Options from the Messaging Menu. Select IMAway [Enable]; then select the default message or create one of your own. When your friends IM you, they'll automatically be sent this as a response. When you return from being away, select IM Options and IMAway [Disable].

LISTEN UP

Listen up! Your Zipit Wireless Messenger 2 isn't just a full-function IM device. Use it to listen to all of your favorite music. It plays MP3 and WMA files from your Mini-SD memory card and even plays Internet radio! Start MyTunez, plug in your earphones, and close the lid — your Zipit device will play your entire playlist. Or relax and play tunez while you chat or look at a slideshow.



While you are listening to MyTunez, other device sounds will be disabled.

Quick Tips

- If you are playing music in the background of another function, a **Now Playing** entry shows at the top of the Home Menu. Click there to jump straight back to your tunez.
- The Now Playing screens vary slightly for the MyMusic and MyStationz audio options.
- If you press HOME while a song is playing, the Home Menu will appear and your song will continue playing. Press HOME again to return to the Now Playing screen.
- Use the player controls to change your tunez without leaving the open screen.
- Use the OPTIONS menu while in MyTunez to add or change your Shuffle and Repeat settings, and control your playlists.

MyTunez Player Controls

Once you've started MyTunez, use these controls to navigate through songs or adjust the volume without changing what's open on your screen:



Options: For MyMusic, press to

- Add to Playlist
- Shuffle
- Repeat

Prev: If in player, restart playing song. If in chat, press ALT + PREV. If using MyMusic, hold down to rewind; let go to continue playing from there. If in MyNetwork guide menu, press the Up Arrow (↑) + PREV to page up the list.

Next: If in player, skip to next song. If in chat, press ALT + NEXT. If using MyMusic, hold down to fast forward; let go to continue playing from there. If in MyNetwork guide menu, press the Up Arrow (↑) + NEXT to page down the list.

Play: If in player, play the highlighted item. If the song was stopped, resume from where it was stopped and continue through the playlist. If in chat, press ALT + PLAY to play the last selected song.

Stop: If in player, stop the currently playing song. If in chat, press ALT + STOP.

Volume Down (- ; right side of device): Press once to decrease volume one step.

Volume Up (+; right side of device): Press once to increase volume one step.

Playing MyMusic from a Mini-SD Card

If you have a library of tunez on your computer, you can play them from your Zipit device as easily as from an MP3 player. And with the Zipit Wireless Messenger 2, you can listen to your tunez while you chat, view pictures, or use online tools.

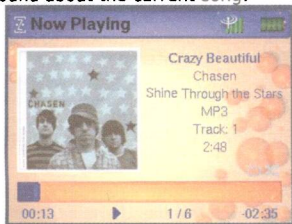
First, copy your MP3 and WMA tunez from your computer to a directory called **Music** on a Mini-SD memory card. Then follow these steps:

1. Slide the Mini-SD card into the bottom of your Zipit device.
2. Your device builds its music library and displays "SD Card" as a choice in the MyTunez Menu.
3. From the MyTunez Menu, select SD Card. Use the ↑ and ↓ buttons to select the way you want to view your library, and the → button to see sublists. Press ENTER or the Select button to play tunez.



Music plays from the point where you press ENTER. For example, (except in Shuffle mode) if you are in the Artist menu, your Zipit device plays all songs by all artists, in order by artist and then album. If you are in an Album menu, it plays all songs on that album, beginning with the song number you selected.

The Now Playing screen for MyMusic shows all of the info that was found about the current song:



Beside cover art (if any)

Song title (in bold)

Artist

Album

- File type

Track number

- Song length

Bottom of screen

Elapsed song time

Song number of total
on album

- Remaining song time

This is cool!

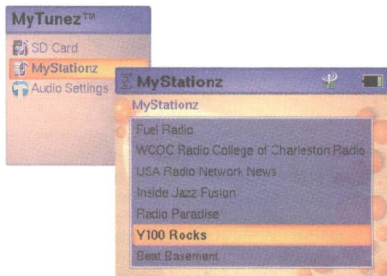
Create a dynamic playlist – a Zipit exclusive! Queue up the songs you want to listen to; then save them as a playlist. While in the audio player, navigate to another album, artist, or playlist. Press **OPTIONS** and select **Add to Playlist**. Save your special mix as a custom playlist — it will be available until the next time you rebuild the music database by changing the contents of the Mini-SD card.

Using MyStationz Internet Radio

If you don't have a Mini-SD memory card, or just want access to a wider range of tunez, use MyStationz to listen to radio stations that stream over the Internet.

First, go to *Zipitwireless.com*, select Customization Options, and enter your serial number when prompted. Next, check the list of available MyStationz and select up to eight for your own presets.

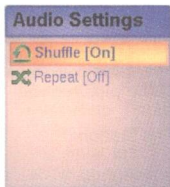
Now, from the Zipit device Home Menu, select MyTunez and then MyStationz. Scroll through the menu and select the station to listen to now.



The MyStationz audio player screen looks similar to the MyMusic player, with the functions limited to Play and Stop.

Controlling Audio Settings

Use the MyTunez Audio Settings option to set the audio player to Shuffle and Repeat tunez on your Mini-SD card. From the MyTunez Menu, select Audio Settings.



Select Shuffle or Repeat and use the → cursor arrow to toggle the setting On or Off. When either setting is On, its icon appears in the bottom right corner of the audio player.

SHOW YOUR STYLE

There are lots of ways to customize your Zipit Wireless Messenger 2! Change these settings as often as you'd like to match your style or your mood:

- Change your fontz, IMAway message, and sounds for chatting through the IM Options selection in the Messaging Menu.
- Play your tunez and watch slideshows of the pictures you save to a Mini-SD memory card.
- Set your favorite types of music for the MyStationz Internet radio feature.
- Download special backgrounds, Themez (including function-specific backgrounds and system-wide color scheme), and Fontz from *Zipitwireless.com*. We add new ones regularly, so check back often to see what's new!



Sample backgrounds

GreenWaves theme



LOCK IT DOWN

Your Zipit Wireless Messenger 2 has built-in security — it is immune to viruses, does not allow pop-ups, and only allows connections by buddies you know. You can enhance this security through the Tools menu:

- **Enable / Disable Password:** Set a password to prevent others from accessing your IM accounts. From the Home Menu, select Tools, then Enable Password. Enter 4-6 characters (any mix of uppercase, lowercase, and digits).



You must enter the password before changing account setup or enabling or disabling an IM account.



If password protection is enabled, the Tools Menu displays the option Disable Password. Enter and confirm the password to turn off this security feature.

- **Owner:** Fill in the Owner name and address fields, then lock them with a device password. Your Owner data will stay in your Zipit device and cannot be accessed by anyone without your password.

Other options in the Tools Menu allow you to connect to wireless networks, control the display backlight, view configuration info, or return your Zipit device to its factory settings:

- **Wireless Settings:** Scan for wireless networks, login, and login to defined IM accounts. If you are on a network already, your connection will be closed and you will lose any open chats.



- **Backlight:** Change backlight settings. Select a setting and use the Select key or → cursor arrow to decrease or increase the value. Choose lower settings to save the battery and maximize your fun time with your Zipit device.
- **Set Defaults:** Erase everything stored in your Zipit device and return it to its original out-of-the-box settings.
- **System Info:** Look up technical information you may need if you contact Zipit for support.

GO BEYOND

Your Zipit Wireless Messenger 2 has a high-resolution display perfect for viewing graphics and slideshows.

Just load your favorite graphics in a directory called **Pictures** on your Mini-SD memory card. If you organize your graphics in subdirectories in the Pictures folder, your Zipit device will treat each subdirectory as a separate slideshow.

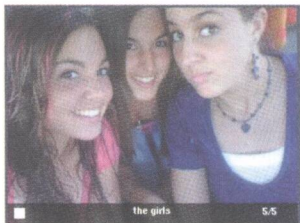


Now follow these steps:

1. Insert the Mini-SD card in your device and select MyPhotoz from the Home Menu.
2. Scroll through the list of slideshows and select the one you want to view.
3. Use the PREV, NEXT, PLAY/PAUSE, and STOP buttons to control your slideshow.



The Now Showing player displays your slideshow. The bottom of the player indicates whether the show is playing or paused, lists the picture captions, and indicates the current and total number of pictures in the show.



This is cool!

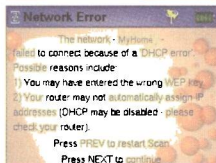
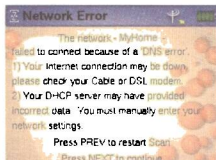
Ready to chill? Start MyTunez and listen to your favorite music while you watch your slides.

TROUBLESHOOTING

Understanding Setup Error Messages

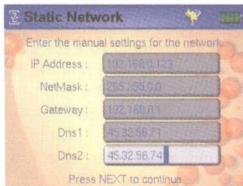
There are 4 types of network error messages you might see while trying to connect to a network:

- **Automatic connection failed:** The Setup Wizard found at least one network but could not connect to it.
- **DHCP error:** There was a problem with your router's IP address.
- **DNS error:** Your Internet connection is down or there was a problem with the DNS server.
- **Proprietary network:** You are trying to connect to a private network that requires a password and/or subscription.



If you see any of these error messages, you can press **PREV** to retry the connection. You can also press **NEXT** to configure the network yourself. Follow these steps:

1. The Setup Wizard displays an error message.
2. Press **NEXT** to enter the configuration information yourself and connect to the network manually.



3. The Setup Wizard asks you to enter manual settings. (If you do not know it, you can get this information from your network service provider.) Enter the requested information and press **NEXT**.
4. The Setup Wizard retries the connection process. When you see the **Connected** screen, continue to the section "Defining Your Messaging Accounts" on page 11. If you still cannot connect, see below for additional options.

Possible Error Message Causes and Solutions

Automatic connection failed

- Your device is not in range of any wireless access points.
Make sure that your access point is turned on and is functional.
 - Move closer to known wireless access points.
- Available access points are not broadcasting their SSID.
Manually enter the SSID of the network (refer to the setup/configuration page of the access point) in the space provided.

DHCP error

- You entered an invalid SSID or an invalid WEP key.
- The access point has been configured to disable DHCP.
- The Internet connection is down.
- The access point configuration is set incorrectly.
- The DHCP server is providing incorrect network information.
- The only networks available are "for fee" Hotspots.

From the "Uh Oh" screen, select the network that you want to access. You will be given a brief list of the possible reasons for the failure and a method to correct the failure condition.

- Check your access point/router's configuration screen to make sure that the Authentication type is set to Open and that the Preamble is set to Long.

DNS error

- You entered an invalid SSID or invalid WEP key.
- The access point has been configured to disable DHCP.
- The DHCP server on your access point is providing incorrect network information (this is very uncommon).
 - From the DHCP error screen, press NEXT to verify the SSID and WEP information.

Verify that your access point/router has DHCP enabled. If not, enable it and re-scan; or press NEXT after verifying the SSID and WEP to enter the Static IP configuration screen. Confirm the required information from your access point/router.

Proprietary network

- The Internet connection is down.
 - Verify that you can access the Internet from a PC. If not, check the status of your cable or DSL modem to see if it is receiving data from the Internet.
- The DHCP server on your access point is providing incorrect network information.
 - See "DNS Error" above.

Handling Network Setup Errors

During setup, your Zipit device might connect to a network but be unable to connect to an instant messaging account. If this happens, check the following:

- Do you have an existing IM account with AIM, MSN, or Yahoo?
You cannot create an account through your Zipit device.
Go to <http://www.aim.com>, <http://messenger.yahoo.com>, or <http://messenger.msn.com> to setup one or more accounts.
 - Restricted AOL accounts (such as KAOL) are not supported.
- Did you enter your username and password correctly?
 - MSN accounts require the full account name, not just the screen name. For example, if you have a Hotmail account, you must add "@hotmail.com" to the login.
- Are your router's firewall settings preventing access to IM accounts?
Open the following ports to allow the IM traffic to pass through the firewall: 1863, 5190, 6891, 6901.

Recovering from Lost Connections and Chats

If you are logged into an IM service on your Zipit device and log in again from another Zipit device, a phone, or a PC, your connection on the first device will be "bumped" (logged off). You will have the option to change IM accounts, reconnect, or stop chatting but continue with other services.

If you are chatting and lose your network connection, the message "Network Lost" will flash in the header bar of the chat window. Your chats will still be displayed, but you will not be able to enter any new text. Once you have finished reading the open chats, press the MyFriendz key. Your Zipit device will scan for available networks and reconnect if possible.

FCC DECLARATION OF COMFORMITY

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Product: Zipit Wireless Messenger 2

Model: ZWM2

Responsible Party: Zipit Wireless, Inc.
200 N. Main Street, Suite 300
Greenville, SC 29601

Zipitwireless.com

Customer Support Toll Free: 1-866-92 ZIPIT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help



[Z] Zipit[®]



End User License Agreement

Please visit Zipitwireless.com for the latest copy of the End User License Agreement.

Warranty

Zipit Wireless Inc. warrants to the purchaser that the Zipit Wireless Messenger 2 will conform to the published specifications for such product and that it will be free from defects in materials and workmanship for a period of one year (unit) or six months (battery) from the date of purchase. The consumer has as their sole and exclusive remedy under this warranty, at Zipit's discretion, the repair or replacement of the product. This warranty does not cover any problems that result from improper installation, unauthorized modification or repair, misuse, damage, or abuse, including improper installation or replacement of any parts by the user. The product is for customer end use only and not for use in life support or other hazardous applications.

The warranty becomes void if the Zipit Wireless Messenger 2 is modified, improperly used, or damaged by accident or neglect; or if any parts are improperly installed or replaced by the user.

Technical Support

For technical support, please visit Zipitwireless.com.

After its first successful connection to a wireless network, your Zipit Wireless Messenger 2 will always attempt to reconnect to networks it has already accessed before attempting to connect to new networks.

It is recommended that you update your access point or router's firmware to the latest version if you have problems using your Zipit Wireless Messenger 2. The device has been tested with many routers, and most connection problems have been resolved by updating to the router's latest firmware. Refer to your access point or router user's manual or the router manufacturer's website for details of this process.

For technical support, to register your unit, or to check out the latest features, visit us online at

Zipitwireless.com

Customer Support Toll Free: 1-866-92 ZIPIT

